In-vehicle 12V LiFePO4 Battery Charger

LFP1225, LFP1225-LV, LFP1240 & LFP1240-LV

THE POWER OF REDARC®

www.redarc.com.au

AUSTRALIAN DESIGNED
AUSTRALIAN BUILT
2 YEAR WARRANTY
The LFP series In-vehicle Battery Chargers feature technology designed to charge your Lithium Iron Phosphate (LiFeP0$_4$) batteries to their optimal level, regardless of their size. By providing a unique charging profile, the LFP series In-Vehicle Battery Chargers are able to achieve and maintain an optimal charge in your auxiliary battery, at all times.

The LFP series In-vehicle Battery Chargers also feature a Maximum Power Point Tracking (MPPT) solar regulator, allowing you to deliver the maximum amount of power from your solar panels to your auxiliary battery.

**WARNING & SAFETY INSTRUCTIONS**

⚠️ **WARNING**

Do NOT disassemble the LFP1225(LV)/LFP1240(LV) - the internal circuitry contains hazardous voltages. Attempting to service the unit yourself may result in electric shock or fire and will void the unit warranty.

Do NOT use the LFP1225(LV)/LFP1240(LV) to charge non-rechargeable batteries. Doing so may result in harm to the user and/or damage to the LFP1225(LV)/LFP1240(LV)

⚠️ **CAUTION**

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised or have been instructed on how to use the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

Only use the LFP1225(LV)/LFP1240(LV) for charging REDARC approved Lithium Iron Phosphate type 12V batteries that feature an inbuilt battery management system with under and over voltage protection and cell balancing functions.

Check the manufacturers data for your battery and ensure the maximum voltage of the LFP1225(LV)/LFP1240(LV) does not exceed the manufacturers recommended maximum charging voltage.

Ensure that the battery management system is capable of allowing the battery to be charged with 25A for the LFP1225(LV) or 40A for the LFP1240(LV). Please contact REDARC if you are unsure if your battery is compatible.

The LFP1225(LV)/LFP1240(LV) will achieve best results when proper battery maintenance is regularly performed.
CONTENTS

Table of Contents

Warnings and Safety Instructions 01
Contents 02
Specifications 02
1 Product Function 03
  1. Display Panel 03
  2. Charging Algorithm 04
  3. Turn On/Off Thresholds 04
  4. Error Codes 05
2 Installation 05
  1. RED wire - Input Source Positive 05
  2. BLUE wire - Source Select 06
  3. ORANGE wire - Not Used 07
  4. BROWN wire - Auxiliary Battery Positive 07
  5. BLACK wire - Common Ground 07
  6. GREEN wire - Optional External LED Indication 07
  7. Cable Sizing 08
  8. Wiring 08
  9. RK1260 Relay Kit 11
3 Troubleshooting 12
4 Frequently Asked Questions 13
5 Two Year Warranty 14

Specifications

<table>
<thead>
<tr>
<th>Part Number</th>
<th>LFP1225(LV)</th>
<th>LFP1240(LV)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continuous Current Rating</td>
<td>25A</td>
<td>40A</td>
</tr>
<tr>
<td>Input Fuse Rating</td>
<td>40A (Not Supplied)</td>
<td>60A (Not supplied)</td>
</tr>
<tr>
<td>Output Fuse Rating</td>
<td>REDARC FK40 recommended</td>
<td>REDARC FK60 recommended</td>
</tr>
<tr>
<td>Output Power</td>
<td>375W</td>
<td>600W</td>
</tr>
<tr>
<td>DC Input Voltage Range</td>
<td>9-32V (9V-16V for LV models)</td>
<td></td>
</tr>
<tr>
<td>Solar Panel Open Circuit Voltage</td>
<td>17.5V-28.0V</td>
<td></td>
</tr>
<tr>
<td>Battery Type</td>
<td>LiFePO₄</td>
<td></td>
</tr>
<tr>
<td>Constant Current Stage Voltage level</td>
<td>14.6V</td>
<td></td>
</tr>
<tr>
<td>Constant Voltage Stage Voltage level</td>
<td>14.5V</td>
<td></td>
</tr>
<tr>
<td>No Load Current</td>
<td>&lt;100mA</td>
<td></td>
</tr>
<tr>
<td>Standby Current</td>
<td>&lt;8mA</td>
<td></td>
</tr>
<tr>
<td>Ambient Temperature</td>
<td>-20°C to +80°C</td>
<td></td>
</tr>
<tr>
<td>Minimum O/P Battery Volts</td>
<td>4.2V</td>
<td></td>
</tr>
<tr>
<td>Weight</td>
<td>680g</td>
<td></td>
</tr>
<tr>
<td>Dimensions</td>
<td>150x120x37mm</td>
<td></td>
</tr>
<tr>
<td>Warranty</td>
<td>2 years</td>
<td></td>
</tr>
<tr>
<td>Standards</td>
<td>CE, C-Tick, AS/NZS CISPR11:2004</td>
<td></td>
</tr>
</tbody>
</table>
PRODUCT FUNCTION

The LFP1225(LV)/LFP1240(LV) is a two-stage, 12V DC-DC battery charger that operates from an alternator input of 12V nominal or a 12V nominal solar panel input. The LFP1225/LFP1240 will also charge from an alternator input of a 24V nominal vehicle\(^1\). The input voltage of the LFP1225(LV)/LFP1240(LV) can be above, below or equal to the output voltage making it ideal for charging an auxiliary 12V battery where the distance from the main battery may cause a significant voltage drop. The LFP1225(LV)/LFP1240(LV) is also designed to isolate the main battery from the auxiliary battery, to avoid over-discharging the main battery.

1.1 Display Panel

The front panel features 2 LEDs to display the charge mode and charge status.

<table>
<thead>
<tr>
<th>LED State</th>
<th>‘Charge Mode’ LED</th>
<th>‘Charge Status’ LED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off</td>
<td>Unit has no Power</td>
<td>Output is off</td>
</tr>
<tr>
<td>Blinking</td>
<td>Unit is in Standby</td>
<td>Unit is supplying power</td>
</tr>
<tr>
<td>On</td>
<td>Unit is on and can supply power</td>
<td></td>
</tr>
</tbody>
</table>

When blinking, the flash duty-cycle of the ‘Charge Status’ LED will increase to reflect the amount of current being supplied - If the LED is ON solid, the unit is supplying full power (e.g. 25A for a LFP1225).

*\(^1\) LV Versions not suitable for use in 24V vehicles*
1.2 Charging Algorithm

When the LFP1225(LV)/LFP1240(LV) is turned on, it will move into the Constant Current stage. This stage maintains a constant current until the battery voltage reaches its set point. The current may vary during operation in order to maintain safe operating temperature, or to limit the difference between input and output voltage.

The charger will then move to Constant Voltage stage. This stage maintains 14.5V on the output battery, keeping the battery topped up. This stage also counteracts the battery’s self discharging. When a load applied to the battery causes it to lose charge, the charger will move back into the Constant Current stage.

1.3 Turn On/Off Thresholds

<table>
<thead>
<tr>
<th>Input Open Circuit Low voltage conditions</th>
<th>12V LFP1225 &amp; LFP1240</th>
<th>12V LFP1225-LV &amp; LFP1240-LV</th>
<th>Solar All Models</th>
<th>24V (standard)*3 LFP1225 &amp; LFP1240</th>
</tr>
</thead>
<tbody>
<tr>
<td>Turn ON above</td>
<td>13.2V</td>
<td>12.0V</td>
<td>17.5V</td>
<td>26.4V</td>
</tr>
<tr>
<td>Turn OFF below</td>
<td>12.7V</td>
<td>11.9V</td>
<td>17.2V</td>
<td>25.4V</td>
</tr>
<tr>
<td>Input Loaded Low voltage conditions*2</td>
<td>Turn OFF instantly below</td>
<td>8V</td>
<td>N/A</td>
<td>17V</td>
</tr>
<tr>
<td>Turn OFF after 20 secs below</td>
<td>9V</td>
<td>N/A</td>
<td>18V</td>
<td></td>
</tr>
<tr>
<td>Input Over voltage shutdown</td>
<td>Turn ON below</td>
<td>15.5V</td>
<td>28V</td>
<td>32V</td>
</tr>
<tr>
<td>Turn OFF instantly above</td>
<td>16V</td>
<td>29V</td>
<td>32.5V</td>
<td></td>
</tr>
<tr>
<td>Turn OFF after 20 secs above</td>
<td>15.6V</td>
<td>28.2V</td>
<td>32.1V</td>
<td></td>
</tr>
<tr>
<td>Output Under voltage shutdown</td>
<td>Shutdown if Output Battery &lt; 4V</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*1 Tested every 100 Seconds.
*2 Constantly tested.
*3 LV Versions not suitable for use in 24V vehicles
1.4 Error Codes

In the event of a fault with the unit installation, either battery or solar panel, both the External LED and BOTH the LEDs on the unit will flash to indicate the fault type. Flashing sequences are described in the table below.

<table>
<thead>
<tr>
<th>LED State</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 flash (1 flash followed by 3.5 second off)</td>
<td>Internal Hardware Fault</td>
</tr>
<tr>
<td>2 flash (2 flash followed by 3.5 second off)</td>
<td>Reserved</td>
</tr>
<tr>
<td>3 flash (3 flash followed by 3.5 second off)</td>
<td>Unit over temp fault</td>
</tr>
<tr>
<td>4 flash (4 flash followed by 3.5 second off)</td>
<td>Output Battery Fault (Volts too high)</td>
</tr>
<tr>
<td>5 flash (5 flash followed by 3.5 second off)</td>
<td>Input under voltage (Battery)</td>
</tr>
<tr>
<td>6 flash (6 flash followed by 3.5 second off)</td>
<td>Input over voltage (Battery or Solar panel)</td>
</tr>
<tr>
<td>7 flash (7 flash followed by 3.5 second off)</td>
<td>Reverse polarity</td>
</tr>
</tbody>
</table>

NOTE: The unit will operate optimally below 55°C with good airflow. At higher temperatures the unit will de-rate output current.
NOTE: Appropriate connections must be made to the wires with a continuous current rating of at least 25A for the LFP1225(LV) or 40A for the LFP1240(LV). Failure to do so may cause damage to the unit and vehicle.

2 INSTALLATION

Mount the unit to a flat surface close to the auxiliary battery and away from any heat sources. The LFP1225(LV)/LFP1240(LV) has 6 wires and should be installed as described over the following pages.

2.1 RED wire - Input Source Positive

The RED wire should be connected to the positive input from the source - this can be either from a vehicle’s starter battery or from a solar panel. Appropriate size fuses should be used as per the specifications table on page 2.
2.2 **BLUE wire - Source Select**

The BLUE wire is provided to select whether the unit is charging from a vehicle input or from a solar panel. This wire is monitored at all times.

1.1.1 **Alternator Input**
To charge from an alternator, the BLUE ‘Source Select’ wire must be connected to the vehicle ignition. When connected in this way, the charger will only charge the auxiliary battery when the vehicle ignition is ON, guaranteeing that the charger will not drain the input battery.

For standard (non ‘LV”) models, the BLUE wire may be permanently connected to the 12v supply and the charger will only charge when the alternator is running. This is not suitable for the LFP1225-LV or LFP1240-LV.

1.1.2 **Solar Input**
The LFP1225/LFP1240 is also capable of charging the auxiliary 12V battery from a Solar source. The unit will accept an input directly from an unregulated 12V nominal solar panels and act as a MPPT Solar Regulator. To select the Solar charging mode the BLUE ‘Source Select’ wire can either be left disconnected or connected to GROUND.
2.3 **ORANGE wire - Not Used**

The ORANGE wire is not used on the LFP series chargers. It should be left disconnected.

2.4 **BROWN wire - Auxiliary Battery Positive**

The BROWN wire should be connected to the auxiliary battery's positive terminal. This should be a maximum of 1 metre in cable length from the battery. Appropriate size fuses should be used as per the specifications table on page 2.

2.5 **BLACK wire - Common Ground**

The BLACK wire should be connected to a ground point that is common to both the Start battery (or the Solar Input Ground wire) and the Auxiliary battery to be charged. This point may be on the chassis of the vehicle, on the chassis of the trailer/camper/caravan or directly wired to both batteries, depending on your installation requirements.

2.6 **GREEN wire - Optional External LED Indication**

The GREEN wire is provided to optionally connect an external indicator LED which can be mounted away from the unit (for example on the vehicle’s dashboard). Connect the positive lead of the LED to the green wire, and the negative lead to the common ground. No external resistors are required.

The External LED will be ON when the unit is charging and OFF when the unit is in standby mode or has no power. Note: This output is not suitable for running a globe.
2.7 Cable sizing

Below is a table outlining the required cable size for a given cable install length. Always choose a wire diameter equal to or greater than what is specified below.

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Cable Install Length (m)</th>
<th>Recommended Wire Size (mm²)</th>
<th>Closest (BAE, B&amp;S, AWG)</th>
</tr>
</thead>
<tbody>
<tr>
<td>LFP1225(LV)</td>
<td>1 - 5</td>
<td>7.71</td>
<td>8</td>
</tr>
<tr>
<td></td>
<td>5 - 9</td>
<td>13.56</td>
<td>6</td>
</tr>
<tr>
<td>LFP1240(LV)</td>
<td>1 - 5</td>
<td>13.56</td>
<td>6</td>
</tr>
<tr>
<td></td>
<td>5 - 9</td>
<td>20.28</td>
<td>4</td>
</tr>
</tbody>
</table>

2.8 Wiring

The heavy gauge wires on the LFP1225(LV) and LFP1240(LV) unit carry peak currents of up to 35 and 50 Amps respectively, and it is important to make a good, low resistance, electrical connection that will not degrade over time. Failure to make a good, reliable contact may result in breakdown of the wire insulation and cause a short circuit, or worst case a fire. We recommend that this activity be undertaken by an appropriately trained person.

REDARC recommends using a soldered butt splice crimp connection that is covered with heatshrink. See Figure 2.1. REDARC does not recommend using standard red/ blue/yellow blade connections as they are not rated for either the current required or gauge of wire supplied on the unit.

Crimping provides good mechanical connection, soldering provides a long lasting electrical connection and forming of the heatshrink will prevent any shorting/ contact with your vehicle chassis.

Crimp both wires to the butt splice using indent type crimpers.

Solder the wires to the butt splice. Ensure that a good connection is made. Keep heatshrink away until after soldering is complete and has cooled.

Figure 2.1 - Ensuring a good wiring connection
**Note:** Power wires must be at least 6mm² and must be crimped using an appropriate crimp tool.

---

**LFP1225 & LFP1240**

*Fuse Ratings as per table on Page 2

Figure 2.8a - LFP1225 and LFP1240 Standard setup for a 12V Start Battery

---

**LFP1225-LV & LFP1240-LV**

*Fuse Ratings as per table on Page 2

Figure 2.8b - LFP1225-LV and LFP1240-LV Standard setup for a 12V Start Battery
All ground points must be connected to chassis earth.

SOLAR

12V Solar Panel Array

Note: Power wires must be at least 6mm² and must be crimped using an appropriate crimp tool.

24V

Fuse*

Start Battery

Note: Power wires must be at least 6mm² and must be crimped using an appropriate crimp tool.

LFP1225 & LFP1240

Figure 2.8c - Standard setup for a 12V Solar array

Figure 2.8d - LFP1225 and LFP1240 Standard setup for a 24V Start Battery

*Fuse Ratings as per table on Page 2
2.9 RK1260 Relay Kit

The below diagram shows a changeover relay being controlled by vehicle ignitions to automatically swap between alternator and solar panel inputs. A Relay suitable for 12V Vehicle installations is available as part of the REDARC RK1260 Relay Kit. The kit also includes butt-splice connectors, a wiring loom, heat shrink, and instructions. For more information visit [www.redarc.com.au](http://www.redarc.com.au). Alternatively, a suitably rated changeover type relay may be used.

Figure 2.10 - Using a changeover relay for 12V Start Battery & 12V Solar array inputs

Note: Power wires must be at least 6mm² and must be crimped using an appropriate crimp tool.

All ground points must be connected to chassis earth.

*Fuse Ratings as per table on Page 2
TROUBLESHOOTING

Start and run engine for 30 seconds - leave engine running whilst troubleshooting.

Is the ‘Charge Status’ light flashing?

No

Check the RED wire. Is it installed with appropriate gauge wire and connected to the source you require?

No

Check the BLUE wire. VEHICLE - BLUE to IGNITION. SOLAR - BLUE to GROUND or NO CONNECT, is the BLUE wire setup like this?

No

Are all battery negative wires, solar negative wire and BLACK LFP wire connected to a common ground point? (chassis)

No

Is the input voltage above the required turn ON threshold? (Refer to page 4)

No

Check the input. If the problem is still evident contact a qualified Auto Electrician or REDARC Electronics.

Yes

Is the auxiliary battery voltage above 4v?

Yes

Remove all loads from the auxiliary battery and charge it overnight, using a multi-stage charger and then recheck the battery. If the battery voltage is still low, replace battery.

No

The LFP is not operating correctly. Have a qualified Auto Electrician check the wiring, fuses, batteries and charging system or contact REDARC Electronics for more information.

Yes

The LFP is operating correctly. If a low auxiliary battery voltage occurs - check BROWN wire is making a good connection to the auxiliary battery. If the problem is still evident, get a qualified Auto Electrician to inspect the system.

No

If an External LED is fitted, is it working as described on page 5 of this manual?

No

Check the connection to the LFP, and the orientation of the LED as per the install diagrams. If the problem is still evident contact a qualified Auto Electrician, or REDARC Electronics.

Yes

Shutdown the vehicle and rectify the problem.

Figure 3.1 - Standard LFP1225(LV)/LFP1240(LV) Troubleshooting Guide
The LFP1225(LV)/LFP1240(LV) will turn OFF for a split second every 100 seconds to measure the unloaded voltage at the battery. When the LFP1225(LV)/LFP1240(LV) turns off it is not drawing any load from the start battery, no load means that there is no voltage drop over the cable run. This allows the LFP1225(LV)/LFP1240(LV) to measure the actual battery voltage, or the voltage at the battery. If this actual battery voltage is below 12.7V(11.9V), the LFP1225(LV)/LFP1240(LV) will turn OFF. At any other time during the charging process, if the voltage at the LFP1225(LV)/LFP1240(LV) drops below 9V the LFP1225(LV)/LFP1240(LV) will turn OFF.

How does the LFP1225(LV)/LFP1240(LV) charge an Auxiliary battery at 14V when it only gets 9V in?

The LFP1225(LV)/LFP1240(LV) can act as both a reducer and a booster, so it can operate from a voltage of above, equal to or below the desired output voltage. The unit is also microprocessor controlled allowing it to output a REDARC proprietary charging algorithm independent of the input. This allows the unit to charge specific to the battery type even if the input voltage is low due to voltage drop.

Where should I mount the LFP1225(LV)/LFP1240(LV) Unit?

The LFP1225(LV)/LFP1240(LV) should be mounted as close as possible to the battery being charged (generally called the Auxiliary or House battery). If the Auxiliary battery is located under the bonnet, pick a location for the LFP1225(LV)/LFP1240(LV) that is close to the battery and away from any direct engine heat. If the LFP1225(LV)/LFP1240(LV) is to be mounted into a Caravan or Camper, near or in the battery compartment is generally the best position. It is also a good idea to mount the LFP1225(LV)/LFP1240(LV) to a metal surface if possible to ensure optimal heat dissipation, though this is not crucial.

What does the charger do if the temperature around it rises above its operating temperature?

As the temperature of the LFP1225(LV)/LFP1240(LV) rises above a certain level the current capacity of the output is decreased gradually in order protect both the battery and the LFP1225(LV)/LFP1240(LV) unit.

If I use the LFP1225(LV)/LFP1240(LV) to charge my auxiliary battery do I still need to install a battery isolator?

The LFP1225(LV)/LFP1240(LV) incorporates the functionality of a battery isolator, it will turn ON and start charging when it senses that the vehicle has started and similarly it will turn OFF when the vehicle is turned OFF.

I’ve heard that you shouldn’t charge 2 batteries of different chemistries from the same source, will I have any problems charging my LiFePO4 auxiliary battery from my Lead Acid start battery?

The LFP1225(LV)/LFP1240(LV) does not ‘link’ the batteries together like a battery isolator does, it is a DC-DC battery charger. The output from the unit is tailored specifically to the selected output battery type, and therefore allows the optimal charging of the auxiliary battery, no matter what chemistry your start battery is.
5 TWO YEAR PRODUCT WARRANTY

Over the last three decades our company has established a reputation as the power conversion specialist. A 100% Australian-owned company, we have met the needs of customers in transport and other industries through exciting, innovative thinking. We believe in total customer satisfaction and practice this by offering our customers:

- Technical advice free of jargon and free of charge
- Prompt turnaround of orders throughout Australia and globally
- Friendly, personalised, professional service and product support

In the unlikely event that a technical issue arises with a Redarc product, customers are encouraged to initially contact the Redarc Technical Support Team on (08) 8322 4848 or power@redarc.com.au for prompt and efficient diagnosis and product support.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits of this Warranty are in addition to other rights and remedies available at law in respect of the Products and shall not derogate from any applicable mandatory statutory provisions or rights under the Australian Consumer Law.

Redarc Electronics Pty Ltd at the Redarc Trust trading as Redarc Electronics (“Redarc”) offers a warranty in respect of its Products where the Products are purchased from an authorised distributor or reseller of Redarc by a person (“Purchaser”), on the terms and conditions, and for the duration, outlined below in this document (“Warranty”).

1. In this Warranty, the term Products means:
   1.1 all products manufactured or supplied by Redarc (excluding its solar products which are covered by Redarc’s Solar Product Warranty); and
   1.2 any component of or accessory for any product in clause 1.1 manufactured or supplied by Redarc.

Offer and duration of product warranties

2. Redarc warrants that its Products will be free, under normal application, installation, use and service conditions, from defects in materials and workmanship affecting the normal use, for 2 years from the date of purchase (Warranty Period).

3. Where a Product malfunctions or becomes inoperative during the Warranty Period, due to a defect in materials or workmanship, as determined by Redarc, then subject to further rights conferred by the Australian Consumer Law on the Purchaser, Redarc will, in exercise of its sole discretion, either:
   3.1 repair the defective Product;
   3.2 replace the defective Product; or
   3.3 provide a refund to the Purchaser for the purchase price paid for the defective Product, without charge to the Purchaser.

4. The warranty given by Redarc in clause 3 covers the reasonable costs of delivery and installation of any repaired or replaced Products or components of Products to the Purchaser’s usual residential address notified to Redarc, together with the reasonable costs of removal and return of any Products determined by Redarc to be defective.

5. If the Purchaser incurs expenses of the nature referred to in clause 4 in the context of making a claim pursuant to this Warranty that is accepted by Redarc, the Purchaser will be entitled to claim reimbursement of those expenses which Redarc determines, in exercise of its sole discretion, to be reasonably incurred, provided that the claim is notified to Redarc in writing at the postal address or email address specified in clause 21 and includes:
   5.1 details of the relevant expenses incurred by the Purchaser; and
   5.2 proof of the relevant expenses having been incurred by the Purchaser.

Exclusions and limitations

6. This Warranty will not apply to, or include any defect, damage, fault, failure or malfunction of a Product, which Redarc determines, in exercise of its sole discretion, to be due to:
   6.1 normal wear and tear or exposure to weather conditions over time;
   6.2 accident, misuse, abuse, negligence, vandalism, alteration or modification;
   6.3 non-observation of any of the instructions supplied by Redarc, including instructions concerning installation, configuring, connecting, commissioning, use or application of the Product, including without limitation choice of location;
   6.4 failure to ensure proper maintenance of the Product strictly in accordance with Redarc’s instructions or failure to ensure proper maintenance of any associated equipment or machinery;
   6.5 claims to the Product that are not strictly in accordance with Redarc’s instructions;
   6.6 installation, repairs or maintenance of the Product by, or under the supervision of, a person who is not a qualified auto electrician or technician, or if non-genuine or non-approved parts have been fitted;
   6.7 faulty power supply, power failure, electrical spikes or surges, lightning, flood, storm, hail, extreme heat, fire or other occurrence outside the control of Redarc;
   6.8 use other than for any reasonable purpose for which the Product was manufactured;
   6.9 any indirect or incidental damage of whatever nature outside the control of Redarc;

7. Warranty claims in respect of a Product must be made in writing to Redarc at the postal address or email address specified in clause 21 within the Warranty Period. Such claims must include the following:
   7.1 details of the alleged defect or fault and the circumstances surrounding the defect or fault;
   7.2 evidence of the claim, including photographs of the Product (where the subject of the claim is capable of being photographed);
   7.3 the serial number of the Product, specified on the label affixed to the Product; defect;
   7.4 proof of purchase documentation for the Product from an authorised distributor or reseller of Redarc, which clearly shows the date and place of purchase.

The return of any Products without the prior written instructions of Redarc will not be accepted by Redarc.

8. Without limiting any other clause in this Warranty, Redarc has the right to reject any Warranty claim made by a Purchaser pursuant to this Warranty where:
   8.1 the Purchaser does not notify Redarc in writing of a Warranty claim within the Warranty Period;
   8.2 the Purchaser does not notify Redarc in writing of a Warranty claim within 1 month of becoming aware of the relevant circumstances giving rise to the claim (unless, so that a similar problem does not arise in the future, Redarc determines, in exercise of its sole discretion, to be reasonably incurred, and proper maintenance has been performed on the Product, by, or under the supervision of, a qualified auto electrician or technician, in accordance with the instructions of Redarc;
   8.3 the serial number of the Product has been altered, removed or made illegible without the written authority of Redarc;
   8.4 the Purchaser is unable to provide proof of purchase documentation in accordance with clause 9.3.4 or evidence that the Product was properly installed and removed if relevant, and that proper maintenance has been performed on the Product, by, or under the supervision of, a qualified auto electrician or technician, in accordance with the instructions of Redarc;
   8.5 if the Purchaser’s Product is found to be working satisfactorily on return to Redarc or upon investigation by Redarc, the Purchaser must pay Redarc’s reasonable costs of testing and investigating the Product in addition to shipping and transportation charges. Where Redarc is in possession of the Product, the Product will be returned to the Purchaser on receipt of the amount charged.

9. Any replaced Products or components of Products shall become the property of Redarc.

10. Redarc may, in exercise of its sole discretion, deliver another type of Product or component of a Product (different in size, colour, shape, weight, brand and/or other specifications) in fulfilling its obligations under this Warranty, in the event that Redarc has discontinued manufacturing or supplying the relevant Product or component at the time of the Warranty claim, or where such Product or component is superior to that originally purchased by the Purchaser.

Other conditions of Warranty

11. If the Purchaser acquired a Product for the purpose of resupply, then this Warranty shall not apply to that Product.

12. In particular, the sale of a Product via an online auction, online store or other internet websites by a party that is not an authorised distributor or reseller of the Product will be deemed to be a resupply within the meaning of the Australian Consumer Law and will render this Warranty void, as Redarc has no control over the manner in which the Product is resupplied, handling, quality or safety of Products sold by such persons.

13. A Purchaser shall only be entitled to the benefit of this Warranty after all amounts owing in respect of the Product have been paid.

14. While Redarc warrants that the Products will be free from defects in materials and workmanship in the circumstances set out in this Warranty, to the maximum extent permitted by law Redarc does not warrant that the operation of the Products will be uninterrupted or error-free.

15. To the maximum extent permitted by law, Redarc’s determination of the existence of any defect and the cause of any defect will be conclusive.

16. Spare parts or materials for the Products are guaranteed to be available for a period of at least 2 years after purchase of the Products.

17. The agents, officers and employees of any distributor or reseller of the Products and of Redarc are not authorised to vary or extend the terms of this Warranty.

18. Redarc shall not be responsible or liable to the Purchaser or any third party in connection with any non-performance or delay in performance of any terms and conditions of this Warranty, due to acts of God, war, war, riots, strikes, warlike conditions, plague or other epidemic, fire, flood, blizzard, hurricane, changes of public policies, terrorism and other events beyond the control of Redarc. In such circumstances, Redarc may suspend performance of this Warranty without liability for the period of the delay reasonably attributable to such causes.

19. If a clause or part of a clause in this Warranty can be read in a way that makes it illegal, unenforceable or invalid, but can also be read in a way that makes it legal, enforceable and valid, it must be read in the latter way. If any clause or part of a clause in this Warranty is illegal, unenforceable or invalid, that clause or part is to be treated as removed from this Warranty, but the rest of this Warranty is not affected.

Redarc’s contact details

21. Redarc’s contact details for the sending of Warranty claims under this Warranty are:

Redarc Electronics Pty Ltd
23 Brodie Road (North), Lonsdale SA 5160

Email: power@redarc.com.au

Telephone: +61 8 8322 4848